

# **Powerserve UK Limited**

**SERVING ELECTRICAL UTILITIES**

## **Quality Policy**

Powerserve UK's products are used worldwide in applications, which demand the highest standards of performance and reliability. The quality of our products and services play a key role in achieving customer satisfaction and in turn business success.

It is the company's policy to provide competitive products and services, which fully conform to the requirements of our customers, on time and every time.

Our overall quality objective is to continually improve customer satisfaction by operating efficient and effective quality systems within a Total Quality environment, striving to exceed customer needs and expectations at every opportunity. This is achieved through understanding current and future customer needs and expectations and through structured planning for the future organisation and managing change. Powerserve UK's Directors are committed to quality leadership and will provide the appropriate:

- Organisation and support to align all our activities to satisfying the needs of our internal and external customers and suppliers.
- Equipment and facilities for our process and systems.
- Training and education to all our employees to enhance their performance.

The quality system of Powerserve UK will comply with ISO 9001:2000 and customer approvals.